

## CHARITY RECYCLERS ARE RESPONSIBLE

A prominently located and responsibly managed charity recycling donation bin is proven to be the most effective way to collect donations of gently used second-hand goods.

NACRO members have adopted the following code of practice to ensure that donation bins remain a convenient service for residents to donate to their charity of choice and in turn keep recyclable items from landfill.

## THE NACRO CODE OF PRACTICE

### Members commit to:

- **public safety**
  - donation bins are located and maintained to the satisfaction of the land manager so as not to cause injury to any person or damage to property
  - donation bins are designed to contain fire and prevent people climbing inside
- **maintaining the amenity of the area**
  - donation bins are emptied and maintained in a manner sufficient to minimise materials accumulating outside donation bins
- **locating donation bins under agreement with the land management authority**
- **providing evidence to the land manager of:**
  - charitable status
  - public liability insurance policy
  - a 24 hour emergency contact number
- **clearly identifying the charity wholly supported by the donations**
- **displaying a contact number for the charity on the donation bin.**

## HOW TO SUPPORT THE WORK OF CHARITY RECYCLERS

As land managers, support the placement of clothing recycling donation bins operated by bona fide NACRO charities – our communities depend on us.

## ABOUT NACRO

**NACRO is the peak body representing charitable collection, sorting and reuse organisations throughout Australia.**

Collectively, NACRO members operate thousands of op shops around Australia and are the largest and oldest recycling cohort in the country. Donations of second-hand goods are accepted through clothing donation bins, household collections and drop-offs directly to op shops.

These charities have invested heavily in recycling infrastructure: donation bins, transport fleets, sorting depots, retail stores and call centres to meet the needs of the community.

### NACRO members include:

- Aid For The Blind (QLD)
- Anglicare (WA, NSW)
- Anuha Services - Peace Lutheran (QLD)
- Australian Red Cross (VIC, NSW, QLD)
- Brotherhood of St Laurence (VIC)
- Diabetes Australia (VIC, SA)
- Endeavour Foundation (QLD)
- Epilepsy Foundation of Victoria (VIC)
- Launceston City Mission
- Leukaemia Youth Foundation (NSW)
- Life-Gate (VIC)
- Lifeline Brisbane (QLD)
- Lifeline Bundaberg (QLD)
- Lifeline Country to Coast (SA) Inc
- Lifeline Darling Downs & SW (QLD)
- Lifeline Far North (QLD)
- Lifeline Fraser (QLD)
- Lifeline Geelong Barwon Region (VIC)
- Lifeline Gippsland (VIC)
- Lifeline Gold Coast (QLD)
- Lifeline Greater Sunshine Coast (QLD)
- Lifeline Ipswich & West Moreton (QLD)
- Lifeline Mackay (QLD)
- Lifeline North West (TAS)
- Lifeline (NSW)
- Lifeline Nth (QLD)
- Lifeline Rockhampton (QLD)
- Lifeline South East (SA)
- Lifeline South West (VIC)
- Mission Australia (NSW)
- Presbyterian Recycling and Retail (NSW)
- Sacred Heart Mission (VIC)
- Salvos Stores Eastern Territory (NSW, QLD, ACT)
- Salvos Stores Southern Territory (VIC, SA, TAS, WA, NT)
- Spine & Limb Foundation (VIC)
- St Vincent De Paul Society – Australia-wide
- The Asthma Foundation (QLD)
- The Smith Family (NSW)
- UnitingCare Communities Goodwill (SA)
- UnitingCare Communities (QLD)
- UnitingCare Wesley Country (SA)

Through its website and awareness campaigns such as National Op Shop Week, NACRO seeks to educate the public to donate goods responsibly to enable the delivery of community programs.

### More information

Resources for councils and other land managers are available at [www.nacro.org.au/councilresources](http://www.nacro.org.au/councilresources)

#### Contact us:

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E [information@nacro.org.au](mailto:information@nacro.org.au)

*This information is current at time of publication, July 2013. NACRO reserves the right to change this policy as it sees fit and is not liable for any loss or expenses incurred as a result of any changes.*

# CHARITY RECYCLERS NEED YOUR HELP



**NACRO** 

National Association of  
Charitable Recycling Organisations

# AUSSIES HAVE A HEART

Australians love our NACRO charity op shops.

Whether it is the volunteers that staff them, the bargain shopping or just the opportunity to participate by donating, charity op shops are integral to the fabric of Australian society.

**We love to know that items we donate will be put to good use.**

Australians are among the world's highest per capita donors of reusable clothing to charities.

For Australia's charity recyclers, these donations are essential to delivering community services to those most in need.

Australian charity recyclers divert two billion items (over 300,000 tonnes) of clothing from landfill each year through clothing donation bins, household collections and in-store donations.

These donations are collected at no cost to councils or government.

Some 75 per cent is able to be recirculated through charity op shops, donated to those in need, reprocessed into functional textiles or sent to developing nations.



Charities rely on donation bins for the collection of 70% of their clothing and household goods.



## CHARITY RECYCLERS NEED YOUR SUPPORT

**Research shows that only 18% of clothing collection bins belong to charities\***

Charity recycling is the oldest recycling industry in Australia. The governing principle is benevolence. Its function is to clothe those without, raise money for charitable purposes and to provide work for the disadvantaged.

Charity recyclers range from small, local community organisations through to large national operators whose brands are household names. NACRO members are constituted and operate in accordance with state and territory charity legislation.

Funds raised through recycling operations of NACRO members are returned to the community.

### The need

Commercial clothing recyclers are increasingly targeting the kindness of Australian donors to the detriment of Australia's charities by displacing our donation bins.

## SUPPORT THE WORK OF CHARITY RECYCLERS

Australians believe that clothing donation bins should belong to bona fide charities, such as NACRO members.

*\* Findings of a 2012 NACRO study of seven Victorian eastern metropolitan municipalities. Of more than 448 clothing collection bins, only 18% belonged to legitimate charity recyclers. The rest belonged to commercial clothing recyclers.*

## CHARITY RECYCLERS RETURN TO THE COMMUNITY

### Community services

ALL proceeds generated by the recycling operations of NACRO members go to support their charitable work.

Every day across Australia, charity recyclers assist tens of thousands of people in need through community support programs enabled by their recycling operations, including:

- aged care services
- budget counselling
- disaster recovery
- education services
- employment opportunities
- food and clothing
- home visits
- hospital and health services
- hostel accommodation
- medical research
- migrant and refugee assistance
- overseas disaster relief
- prison visits
- suicide prevention counselling
- youth programs

### Volunteers

Thousands of volunteers give countless hours to charity op shops, believing in their value to the community.

### Employment

The operations of charity recyclers provide important and valued employment opportunities.

### Donors

People feel good about giving their clothing and household goods knowing they will be put to good use.

### Shoppers

Charity op shops are a valuable resource for those on tight budgets and buyers who want their money to go to a good cause.

### Environment

Charity op shop reuse and recycling operations significantly reduce CO<sub>2</sub> emissions\*.

*\* A study by the Danish Technological University in 2010 found that reuse of clothing enabled by charity recycling saves 4 kg of CO<sub>2</sub> for every kilogram of donated clothing.*